



THE COUNTY OF KAUAI

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News Release

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Applications processing for Kaua'i Small Business Boost program

Applications are currently being processed for the Kaua'i Small Business Boost program.

Applicants will be notified within three days on the status of their application.

The application opened at 9 a.m. on Aug. 24 to incredible demand. As many as 600 small businesses and non-profits were waiting to apply in the first minute.

Unfortunately, this amount of immediate interest overloaded the application site. While the application site did not crash, some applicants reported receiving error messages.

The following message was displayed on the site to help applicants navigate the disruption: "Due to the high number of inquiries, the website is slower than normal. Please continue to refresh your browser and try again."

By 12:30 p.m., 665 applications had been received. By 4:30 p.m., 886 applications had been received, most likely exhausting the \$5 million allocation.

As such, the kauaiforward.com website has been updated to indicate that the application is now closed.

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